



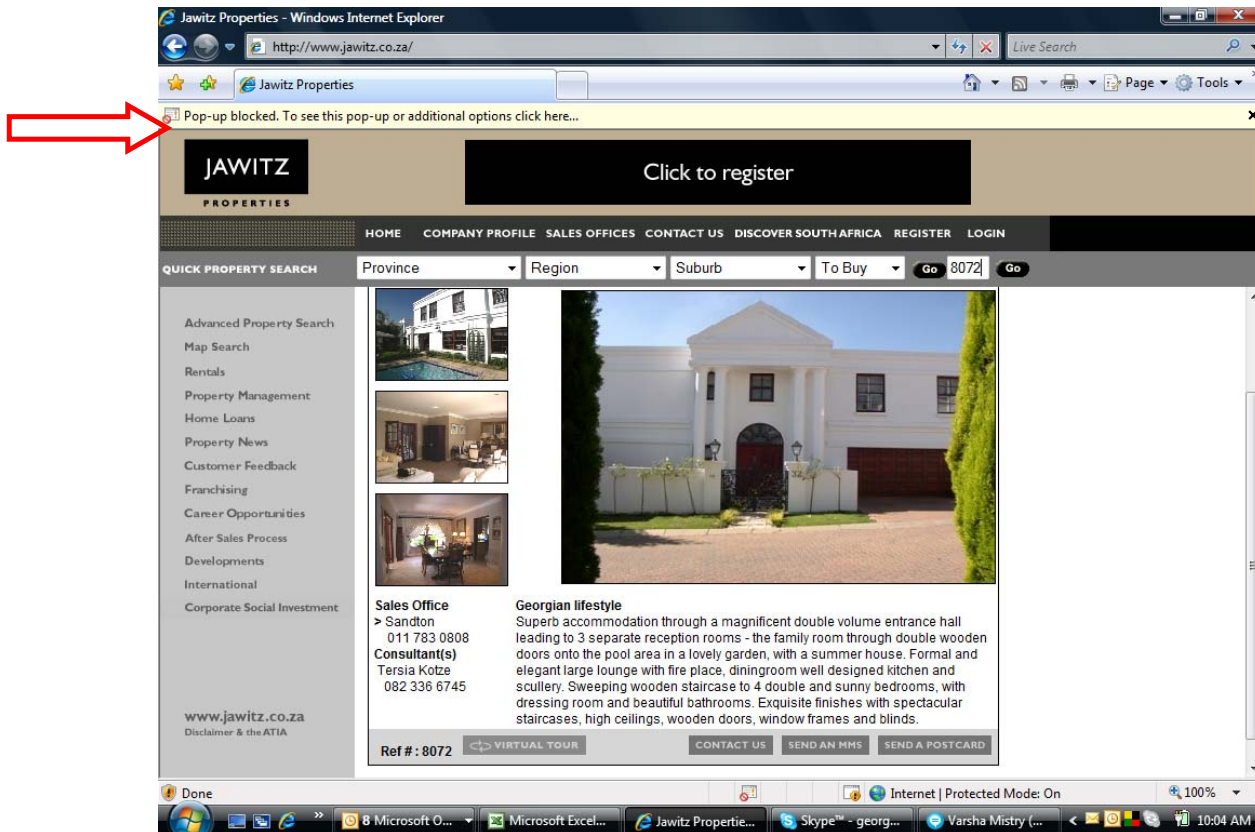
Viewing Virtual Tours – Resolving Common Problems

Should you not be able to view a virtual tour, it could be due to the following reason:

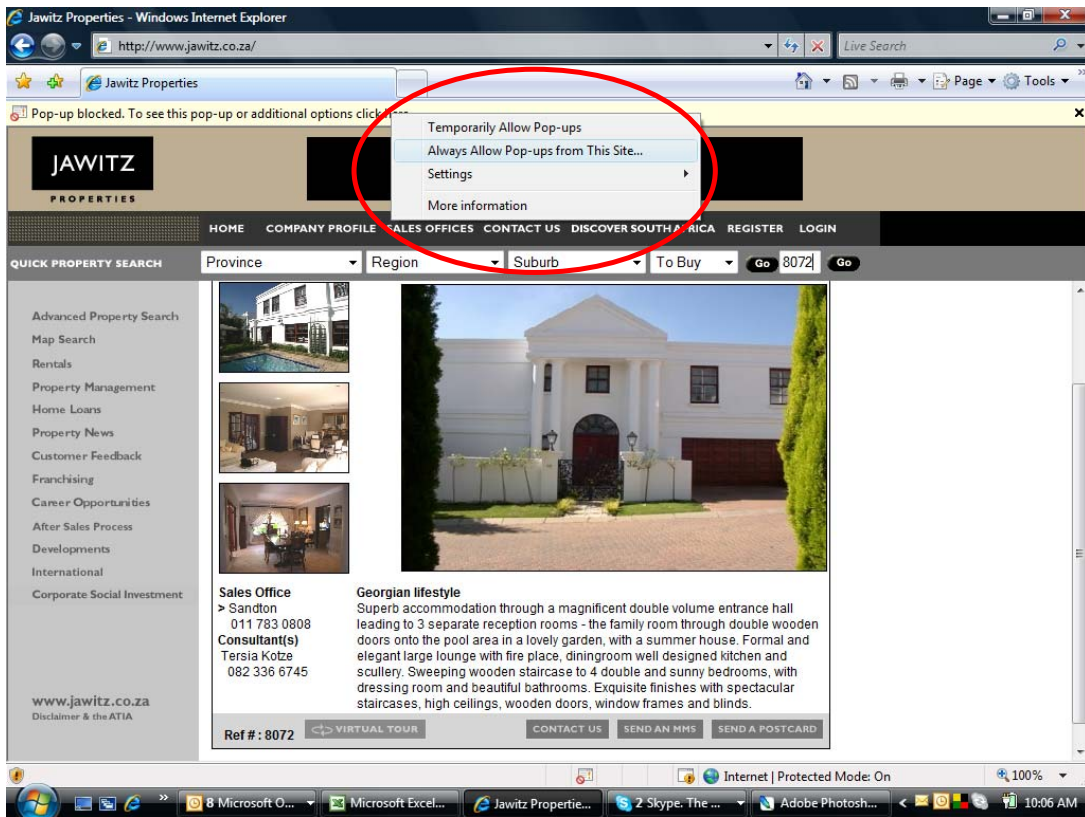
Users pop up blocker is blocking the virtual tour from opening

The virtual tour is viewed via a pop up window. Most user's computers will allow the pop up, however if your computer is blocking the pop up, you will be notified via a message on top of the page.

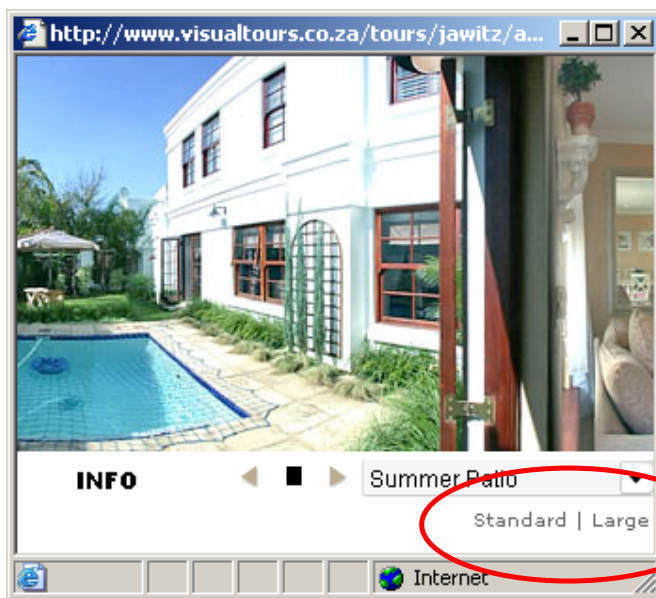
To resolve this, you may need to click the gold bar at the top of the browser window to allow the pop up virtual tour window.



You can either select 'Temporarily Allow Pop-ups' or 'Always Allow Pop-ups from This Site' (recommended)



You will then be able to view the virtual tour – remember you can view virtual tours in both standard and large sizes.



If you are still unable to view the virtual tour, please contact Visual Tours on 021 422 4848 or email support@visualtours.co.za with details and we will be glad to assist.